



Simonehoeve
Cheesefarm, woodenshoes factory, restaurant, local guides, workshops and farmhouse activities
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Simonehoeve general cancellation conditions

Cancellation conditions

Changes in final numbers of guests, and cancellation of bookings have to be done via email. We will reply ASAP with the confirmation of the applicable change/cancellation.

In case of a dispute regarding the time of cancellation, the time of receiving your email is leading.

Your booking confirmation/final quote describes the policies regarding changes in the number of guests.

- As the guided tour of the cheesefarm and clog factory is free of charge, it can be cancelled at any time without any costs. However if you do have to cancel a booking, please do not wait till the last second.
- Bookings for pastries, cold lunches and dinner menus 1-4 can be cancelled without any costs upto 48hrs prior to the event. Between 48 and 24hrs prior to the visit we charge 25%. For last second cancellations (<24hrs) we charge 100%.
- Bookings for customized dinners, buffets or barbeques can be cancelled without any costs upto 96hrs prior to the event. Between 96 and 72hrs we charge 25%. Between 72 and 48hrs we charge 50%. Between 48 and 24hrs we charge 75%. And within 24hrs we charge 100%.
- Bookings for one or more activities/workshops can be cancelled without any costs upto 96 hrs prior to the event. Between 96 and 72hrs the cancellation fee depends on the booked activity, with a max of 25%. Between 72 and 48hrs the cancellation fee depends on the booked activity, with a min. of 25% and a max. of 50%. Between 48 and 24hrs we charge 75%. And within 24hrs we charge 100%.
- Bookings for guides for citytours can be cancelled without any costs upto 7 days prior to the event. Between 7 and 4 days the cancellation fee is 75%. Within 4 days the cancellation fee is 100%.